



**UTEX INDUSTRIES**  
UK LIMITED

## Case study

Arefco Special Products Limited  
Jubilee Industrial Estate  
Ashington  
Northumberland  
NE63 8UA  
Company No 04399251  
Registered in England

Compliance Matrix to the requirements of Quality Standard  
ISO9001:2008

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## Oil & Gas

### Quality

One of the world's leading manufacturers of precision engineered subsea, surface and offshore rig equipment supplying component drawings which included features that may have been detrimental to product quality during the manufacturing process.

### Impact & Cost:

Cost of quality due to defects  
Increased product consumption and associated inventory costs

## Solution & Opportunity

Utex UK provided a project compliance matrix against customer requirements, highlighting potential issues and countermeasures.

## Cost Saving

Reduced customer inventory  
Time, labour and materials

## Big Benefit Statement

The Utex UK project compliance matrix was the conduit for effective communication with the customer to discuss and agree proposed deviations to customer requirements ahead of time; thereby, maintaining customer satisfaction levels at all times.



Image courtesy of num\_skyman/ FreeDigitalPhotos.net

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